



State of Washington Small Business Liaisons

Your quick contacts for state government information, assistance and speakers for events.

Agency	Services	Contacts	Phone	E-Mail
Department of Labor & Industries	<ul style="list-style-type: none"> Workers' compensation claims and employer accounts Wage and hours rules Construction contractor registration Workplace safety and health 	  Rose Gundersen Kayla Burr	360-902-4205 Toll-free: 800-987-0145	SmallBusiness@LNI.wa.gov
Employment Security Department	<ul style="list-style-type: none"> Unemployment insurance taxes Paying out unemployment benefits Employment services to workers and businesses 	 Una Wiley	360-902-9550	SmallBusiness@ESD.wa.gov
Department of Revenue - Taxpayer Services	<ul style="list-style-type: none"> Business tax registration Business & Occupation Tax, Sales Tax, State Public Utility Taxes, tax incentives/credits, other excise taxes Referrals to tax specialists as needed 	 Janet Shimabukuro	360 705-6602 Toll-free information center: 800 647-7706	JanetS@DOR.wa.gov
Department of Revenue - Business Licensing Service	<ul style="list-style-type: none"> Online and paper filing of Business License Applications City and State agency partnerships for one-stop business licensing 	 Kim Johnson	360-705-6615 Toll-free information center: 800 451-7985	KimberlyJ@DOR.wa.gov
Secretary of State - Division of Corporations and Charities	Registration and maintenance of: <ul style="list-style-type: none"> Corporations, Limited Liability Companies (LLC) & Limited Partnerships (LP) Trademarks Apostilles (for documents used in foreign countries) 	 Patrick Reed	360 725-0358 direct 360 725-0377 main	Patrick.Reed@SOS.wa.gov
Department of Social & Health Services	<ul style="list-style-type: none"> New Hire Reporting assistance Conducts training on child support laws Assists employers with electronic payment & reporting options 	 Doug Cheney	360 664-5043	DCheney@DSHS.wa.gov
Department of Agriculture	<ul style="list-style-type: none"> Advises farm and food businesses in regulations Advises businesses on Direct, Domestic, and International marketing Refers business owners to specific WSDA and USDA programs Recruits and retains food and agriculture businesses 	 Laura Raymond	206 256-6157	lraymond@AGR.wa.gov
Liquor and Cannabis Board	<ul style="list-style-type: none"> Applying for licenses Enforcement and education activities and resources 	  Beth Lehman Edmon Lee	360 664-1792 360 664-1767	beth.lehman@lcb.wa.gov Edmon.lee@lcb.wa.gov
Department of Licensing	<ul style="list-style-type: none"> Point of contact for professional business licensing such as Cosmetology, Engineering, Security Guards, Real Estate, other professional business licenses See complete list at www.dol.wa.gov/business/professionals.html 	 Nancy Skewis	360 664-1446	nskewis@dol.wa.gov
Department of Ecology	<ul style="list-style-type: none"> Information, guidance & assistance on environmental requirements Environmental permitting (air, water, waste) and water rights Help with reducing pollution, managing wastes & handling chemicals 	 Grant Pfeifer	509 329-3516	GPFE461@ECY.WA.GOV
Governor's Office for Regulatory Innovation and Assistance	<ul style="list-style-type: none"> Questions about Washington's environmental permitting requirements Assistance with completing environmental permit applications 	 Rachael Lindsted	360 725-0628 Toll free: 800 917-0043	Help@ORIA.wa.gov
Department of Health	<ul style="list-style-type: none"> Leads agency Small Business Assistance Team and Point of Contact for small businesses Policy Coordinator for the Center for Public Affairs Manages the Department of Health Rules Management System Technical assistance on rulemaking process and coordinated quality improvement plans 	 Jovi Swanson	360 236-4028	jovi.swanson@doh.wa.gov















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Department of Natural Resources	<ul style="list-style-type: none"> • Forest practices and surface mining regulation • Bidding on timber harvest and forest work contracts • Timber and geoduck auctions and leasing of state lands 	 Tami Miketa	360 902-1415	Tamara.miketa@dnr.wa.gov
Department of Commerce	<ul style="list-style-type: none"> • Technical assistance to help companies export into foreign markets • Provide referral for support and technical assistance to small businesses, including financing resources and tax incentives 	 Linda Alongi	360-725-4031	linda.alongi@commerce.wa.gov
Office of Minority & Women's Business Enterprises	<p>Point of contact for small business referrals:</p> <ul style="list-style-type: none"> • Certification, Business Development, Linked Deposit Program and Agency Support 	 Gigi Zenk	360 664-9769	gigiz@omwbe.wa.gov
Department of Veterans' Affairs	<ul style="list-style-type: none"> • WA ST Veteran/Servicemember Owned Business Directory • WA ST Veteran Linked Deposit Program (Improves access to capital for certified Veteran & Servicemember owned firms) 	  Heidi Audette Jennifer Montgomery	360 725-2154 360 725-2169	HeidiA@DVA.wa.gov JenniferM@DVA.wa.gov
Department of Enterprise Services	<ul style="list-style-type: none"> • State procurement/contracting 	 Servando Patlan	360 407-9390	Servando.Patlan@DES.wa.gov
Department of Fish & Wildlife	<ul style="list-style-type: none"> • Fish and wildlife regulations, enforcement, licensing, permitting (including Hydraulic Project Approvals) • Contact for public education and outreach • Information, guidance, and training on fish and wildlife conservation issues 	 Peter Vernie	360 902-2302	peter.vernie@dfw.wa.gov
Office of Insurance Commissioner	<ul style="list-style-type: none"> • Insurance company market admittance • Insurance producer licensing • Insurance consumer assistance 	 Jeff Baughman	360 725-7156	JeffB@OIC.wa.gov
Washington State Lottery	<ul style="list-style-type: none"> • Applications for Lottery licenses • Assistance/education with retailer accessibility concerns • Assistance with Lottery sales, marketing and accounting • Enforcement of Lottery requirements/loss prevention assistance 	 Debbie Robinson	360 664-4814	SmallBusiness@walottery.com
Department of Emergency Management	<ul style="list-style-type: none"> • Business continuity tools/templates • Assist in assessing & minimizing natural and technological disaster risks • Information, guidance, training on emergency management industry issues 	 Jeff Parsons	253 512-7062	Jeff.Parsons@MIL.wa.gov
Workforce Training and Education Coordinating Board	<ul style="list-style-type: none"> • Contact for business and industry, state-wide, for workforce issues • Liaison to the state & regional economic development system • Workforce contact for state business and industry associations 	 Mike Brennan	360 709-4616	Mike.Brennan@WTB.wa.gov
Commission on Hispanic Affairs	<ul style="list-style-type: none"> • Issues concerning the rights & needs of Washington State's Hispanic Community • Development of relevant policies, plans & programs that affect the Hispanic community 	 Lisa Van Der Lugt	360-725-5660	Lisa.vanderlugt@cha.wa.gov
Commission on African American Affairs	<ul style="list-style-type: none"> • Development of relevant policies, plans & programs that affect the African American community • Identify and define issues concerning Washington State's African American Community 	 Ed Prince	360 725-5663	Ed.Prince@CAA.wa.gov
Commission on Asian Pacific American Affairs	<ul style="list-style-type: none"> • Access to participation in the fields of government, business, & education for Asian Pacific Americans • Recommends desirable changes in program & law on the rights & needs of Asian Americans & Pacific Islanders 	  Brienne Ramos Michael Itti	360 725-5667 360 725-5666	brienne.ramos@cappa.wa.gov michaeli@capaa.wa.gov

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