Connecting you with resources you need

Have you had difficult questions about environmental or business regulations you could not answer? Ask staff from the Office for Regulatory Innovation and Assistance (ORIA). We may be able to help.

Here are examples of questions we have answered:

- *I’m thinking about starting a business. What kind of permits or licenses do I need?* – Citizen
- *Runoff from a neighboring new development is flooding my backyard and causing several trees to fall down. I’m not sure if the project is permitted. What can I do?* – Citizen
- *I think the permit applicant I am working with might need other permits. I don’t know what they would be, nor do I have time to figure it out. Do you have this information?* – Government Employee

Our website connects you with environmental permitting resources, including the:

- **Regulatory Handbook**, which contains information about local, state and federal permits, approvals, or licenses for Washington State.
- **Joint Aquatics Resource Permit Application (JARPA)**, which helps streamline environmental permitting processes for multiple agencies.
- **On-line Project Questionnaire**, which helps identify permitting requirements based on project characteristics.
- **Permit Schematics**, which illustrate the application, review, and appeal phases for specific permits. They show you step-by-step how various permit processes work.

**Regulatory Assistance**
ORIA offers permit assistance, facilitation, coordination and issue resolution services for both environmental regulatory permitting and general business permitting.

**Small Business Liaison Team**
ORIA facilitates the Small Business Liaison Team, a workgroup that focuses on business assistance and improving business regulatory systems statewide. The workgroup is comprised of liaisons from 26 state agencies who work together on these objectives.

ORIA offers the **Small Business Guide**, which provides information on how to plan, to start, to run, to grow and to close a business in Washington

**Contact Us**
The next time you have a difficult permitting or licensing question – remember that ORIA is a resource. To contact us, call (800) 917-0043 or send an email to help@oria.wa.gov.