## AGENCY
### GOVERNOR’S OFFICE FOR REGULATORY INNOVATION & ASSISTANCE
- **Services:** Assistance with local, state, and federal business licensing regulations and environmental permitting.
- **Liaison:** Michael Ervick  
michael.ervick@gov.wa.gov  
360-725-2663

### DEPT. OF LABOR & INDUSTRIES
- **Services:** Regulate Workers Compensation; employment standards & policies; workplace safety & health and Contractor Registration.
- **Liaison:** Andrew Bryan 360-902-4730  
Celia Nightingale 360-902-4865  
smallbusiness@lni.wa.gov

### DEPT. OF REVENUE
- **Services:** Regulate tax account registration, state business Excise taxes, and tax Incentives/Credits.
- **Liaison:** Janet Shimabukuro  
janets@dor.wa.gov  
360-705-6602

### BUSINESS LICENSING SERVICES
- **Services:** Partnered with select cities to provide one-stop state and city business licensing services.
- **Liaison:** Kim Johnson  
kimberlyj@dor.wa.gov  
360-902-4865

### EMPLOYMENT SECURITY DEPT.
- **Services:** Regulate Unemployment Insurance, Paid Family Medical Leave, Labor Market Information, and Work-Source program.
- **Liaison:** Rafael Colon  
smallbusiness@esd.wa.gov  
360-902-9540

### SECRETARY OF STATE CORPORATIONS & CHARITIES
- **Services:** Register Corporate Business Entities, Charitable Organizations, Trademarks, and Domestic Partnerships.
- **Liaison:** Patrick Reed  
patrick.reed@sos.wa.gov  
360-725-0358

### COMMISSION OF HISPANIC AFFAIRS
- **Services:** Improving the development of public policy and government services to the Hispanic Community.
- **Liaison:** Nancy Rocha Aguilar  
nancy.rochaaguilar@cha.wa.gov  
360-725-5661

### COMMISSION OF AFRICAN AMERICAN AFFAIRS
- **Services:** Improving the policies, programs, and services of the African American Community.
- **Liaison:** Ed Prince  
ed.prince@caa.wa.gov  
360-725-5663

### COMMISSION OF ASIAN PACIFIC AMERICAN AFFAIRS
- **Services:** Improve the well-being, education, health, and economic development of the Asian Pacific Americans Community.
- **Liaison:** Toshiko Hasegawa  
toshiko.hasegawa@capaa.wa.gov  
206-377-9583

### DEPT. OF AGRICULTURE
- **Services:** Provide licenses and permits for agricultural products, regulate food safety and compliance with WSDA & USDA.
- **Liaison:** Laura Raymond  
llraymond@agr.wa.gov  
206-256-6157

### DEPT. OF COMMERCE
- **Services:** Improve economic development, housing, public safety, international trade, and funding for small businesses.
- **Liaison:** Robb Zerr  
robb.zerr@commerce.wa.gov  
206-256-6111

### DEPT. OF ECOLOGY
- **Services:** Provide environmental permitting and certifications, sustain healthy land, air & water; regulate waste and pollution.
- **Liaison:** Sharlett Mena  
sharlett.mena@ecy.wa.gov  
360-407-7012

### DEPT. OF ENTERPRISE SERVICES
- **Services:** Doing business with the state: register to receive bid opportunities, provide contract services to state & local government.
- **Liaison:** Shana Barehand  
shana.barehand@des.wa.gov  
360-902-7926

### DEPT. OF FISH AND WILDLIFE
- **Services:** Fishing and hunting permits, Hydraulic Project Approvals, enforcement regulations to conserve and protect the wildlife.
- **Liaison:** Peter Vernie  
peter.ernie@dfw.wa.gov  
360-902-2302

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# Washington State Small Business Liaison Team

<table>
<thead>
<tr>
<th>Agency</th>
<th>Services</th>
<th>Liaison</th>
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| **Dept. of Health** | Provide public health and safety education, vital records certificates, health care licensing, and enforcement. | Jovi Swanson  
jovi.swanson@doh.wa.gov  
360-236-4028 |
| **Dept. of Licensing** | Issue vehicle & boat registration, driver license, and professional licenses such as Real Estate, Engineers, Notaries, and Cosmetology. | Kathy McDaniel  
kmcdaniel@dol.wa.gov  
360-664-1386 |
| **Dept. of Natural Resources** | Licensing and regulations related to public land, aquatics, forests, commercial development, geology, and recreation. | Tami Miketa  
tamara.miketa@dnr.wa.gov  
360-902-1415 |
| **D.S.H.S. Diversity & Inclusion** | Small Business Diversity Supplier; DVR State Plan; Client Assistance Program; and ADA Compliance. | Carolyn Cole  
carolyn.cole@dshs.wa.gov  
800-833-6388 |
| **D.S.H.S. Economic Services** | Regulate the New Hire Reporting Program, child support enforcement, and administer medical, housing, or food assistance. | Mitchell Dillard  
mdillard@dshs.wa.gov  
360-664-5043 |
| **Dept. of Transportation** | Provide permits related to transportation and highways and regulate public transportation & motor carrier safety. | Jackie Bayne  
baynej@wsdot.wa.gov  
360-338-5783 |
| **Dept. of Veterans Affairs** | Provide benefits, resources, and programs for veterans such as Veteran Owned Business Certification and Veterans Linked Deposit Program. | Jennifer Montgomery  
jenniferm@dva.wa.gov  
360-725-2169 |
| **Emergency Management Division** | Provide emergency response planning & coordination, disaster analysis, and prioritize the use of state resources. | Taylor Hennessee  
taylor.hennessee@mil.wa.gov  
253-512-7054 |
| **Liquor and Cannabis Board** | Regulate licensing and permitting services for Liquor, Cannabis, Tobacco, and Vapor products. | Kim Sauer 360-664-1728  
kim.sauer@lcb.wa.gov  
Beth Lehman 360-664-1792  
beth.lehman@lcb.wa.gov |
| **Minority & Women Business Enterprises** | Certification as a business owned by a minority, woman or disadvantaged individual for federal and state contracting; Linked Deposit Loan Program and Supplier Diversity | Victor Andino 360-664-9772  
victora@omwbe.wa.gov  
Caleb McInvaille 360-664-9751  
calebm@omwbe.wa.gov |
| **Insurance Commissioner** | License & regulate Insurance Producers; provide consumer protection and education. | Jeff Baughman  
jeffb@oic.wa.gov  
360-725-7156 |
| **Washington State Lottery** | Provide license for Lottery Retailers, enforcement of regulations, and assistance with sales, marketing, and accounting. | Lance Anderson  
landerson2@walottery.com  
360-485-5809 |
| **Workforce Training & Education Board** | Coordinate programs to educate, train, and grow the workforce; regulate licensing of private schools; career resources. | Mike Brennan  
mike.brennan@wbt.wa.gov  
360-709-4616 |

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