# Washington State Small Business Liaison Team

## Agency

### Governor’s Office for Regulatory Innovation & Assistance
- **Services**: Assistance with local, state, and federal business licensing regulations and environmental permitting.
- **Liaison**: Michael Ervick  
  - Email: michael.ervick@gov.wa.gov  
  - Phone: 360-725-2663

### Dept. of Labor & Industries
- **Services**: Regulate Workers Compensation; employment standards & policies; workplace safety & health and Contractor registration.
- **Liaison**: Celia Nightingale 360-902-4865  
  - Email: smallbusiness@lni.wa.gov

### Dept. of Revenue
- **Services**: One stop state and city business licensing service, tax account registration, state business excise taxes, reseller permits, and tax incentives/credits.
- **Liaison**: Janet Shimabukuro 360-705-6602  
  - Email: janets@dor.wa.gov  
  - Kim Johnson 360-705-6615  
  - Email: kimberlj@dor.wa.gov

### Employment Security Dept.
- **Services**: Regulate Unemployment Insurance, Paid Family Medical Leave, Labor Market information, and Work-Source program.
- **Liaison**: Rafael Colon  
  - Email: smallbusiness@esd.wa.gov  
  - Phone: 360-902-9540

### Secretary of State Corporations & Charities
- **Services**: Register Corporate Business Entities, Charitable Organizations, Trademarks, and Domestic Partnerships.
- **Liaison**: Patrick Reed  
  - Email: patrick.reed@sos.wa.gov  
  - Phone: 360-725-0358

### Commission of Hispanic Affairs
- **Services**: Improving the development of public policy and government services to the Hispanic Community.
- **Liaison**: Nancy Rocha Aguilar  
  - Email: nancy.rochaaguilar@cha.wa.gov  
  - Phone: 360-725-5661

### Commission of African American Affairs
- **Services**: Improving the policies, programs, and services of the African American Community.
- **Liaison**: Ed Prince  
  - Email: ed.prince@caa.wa.gov  
  - Phone: 360-725-5663

### Commission of Asian Pacific American Affairs
- **Services**: Improve the well-being, education, health, and economic development of the Asian Pacific Americans Community.
- **Liaison**: Toshiko Hasegawa  
  - Phone: 206-377-9583  
  - Email: toshiko.hasegawa@capaa.wa.gov

### Dept. of Agriculture
- **Services**: Provide licenses and permits for agricultural products, regulate food safety and compliance with WSDA & USDA.
- **Liaison**: Laura Raymond  
  - Email: lraymond@agr.wa.gov  
  - Phone: 206-256-6157

### Dept. of Commerce
- **Services**: Improve economic development, housing, public safety, international trade, and funding for small businesses.
- **Liaison**: Robb Zerr  
  - Email: robb.zerr@commerce.wa.gov  
  - Phone: 206-256-6111

### Dept. of Ecology
- **Services**: Provide environmental permitting and certifications, sustain healthy land, air & water; regulate waste and pollution.
- **Liaison**: Sharlett Mena  
  - Email: sharlett.mena@ecy.wa.gov  
  - Phone: 360-407-7012

### Dept. of Enterprise Services
- **Services**: Doing business with the state: register to receive bid opportunities, provide contract services to state & local government.
- **Liaison**: Shana Barehand  
  - Email: shana.barehand@des.wa.gov  
  - Phone: 360-902-7926

### Women’s Commission
- **Services**: Address the problems and needs of women, such as discrimination, harassment, compensation and job opportunities and the specific needs of women of color.
- **Liaison**: Michelle Gonzalez  
  - Email: Michelle.Gonzalez@gov.wa.gov  
  - Phone: 360-902-8015

### Dept. of Fish and Wildlife
- **Services**: Fishing and hunting permits, Hydraulic Project Approvals, enforcement regulations to conserve and protect the wildlife.
- **Liaison**: Peter Vernie  
  - Email: peter.ernie@dfw.wa.gov  
  - Phone: 360-902-2302

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<tr>
<th>AGENCY</th>
<th>SERVICES</th>
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<tr>
<td><strong>DEPT. OF HEALTH</strong></td>
<td>Provide public health and safety education, vital records certificates, health care licensing, and enforcement.</td>
<td>Jovi Swanson <a href="mailto:jovi.swanson@doh.wa.gov">jovi.swanson@doh.wa.gov</a> 360-236-4028</td>
</tr>
<tr>
<td><strong>DEPT. OF LICENSING</strong></td>
<td>Issue vehicle &amp; boat registration, driver license, and professional licenses such as Real Estate, Engineers, Notaries, and Cosmetology</td>
<td>Kathy McDaniel <a href="mailto:kmcdaniel@dol.wa.gov">kmcdaniel@dol.wa.gov</a> 360-664-1386</td>
</tr>
<tr>
<td><strong>DEPT. OF NATURAL RESOURCES</strong></td>
<td>Licensing and regulations related to public land, aquatics, forests, commercial development, geology, and recreation.</td>
<td>Tami Miketa <a href="mailto:tamara.miketa@dnr.wa.gov">tamara.miketa@dnr.wa.gov</a> 360-902-1415</td>
</tr>
<tr>
<td><strong>D.S.H.S. DIVERSITY &amp; INCLUSION</strong></td>
<td>Small Business Diversity Supplier; DVR State Plan; Client Assistance Program; and ADA Compliance.</td>
<td>Carolyn Cole <a href="mailto:carolyn.cole@dshs.wa.gov">carolyn.cole@dshs.wa.gov</a> 800-833-6388</td>
</tr>
<tr>
<td><strong>D.S.H.S. CHILD SUPPORT</strong></td>
<td>Regulate the New Hire Reporting Program, child support enforcement, and administer medical, housing, or food assistance.</td>
<td>Mitchell Dillard <a href="mailto:mdillard@dshs.wa.gov">mdillard@dshs.wa.gov</a> 360-664-5043</td>
</tr>
<tr>
<td><strong>DEPT. OF TRANSPORTATION</strong></td>
<td>Provide permits related to transportation and highways and regulate public transportation &amp; motor carrier safety.</td>
<td>Jackie Bayne <a href="mailto:baynej@wsdot.wa.gov">baynej@wsdot.wa.gov</a> 360-338-5783</td>
</tr>
<tr>
<td><strong>DEPT. OF VETERANS AFFAIRS</strong></td>
<td>Provide benefits, resources, and programs for veterans such as Veteran Owned Business Certification and Veterans Linked Deposit Program.</td>
<td>Jennifer Montgomery <a href="mailto:jenniferm@dva.wa.gov">jenniferm@dva.wa.gov</a> 360-725-2169</td>
</tr>
<tr>
<td><strong>EMERGENCY MANAGEMENT DIVISION</strong></td>
<td>Provide emergency response planning &amp; coordination, disaster analysis, and prioritize the use of state resources.</td>
<td>Taylor Hennessee <a href="mailto:taylor.hennessee@mil.wa.gov">taylor.hennessee@mil.wa.gov</a> 253-512-7054</td>
</tr>
<tr>
<td><strong>LIQUOR AND CANNABIS BOARD</strong></td>
<td>Regulate licensing and permitting services for Liquor, Cannabis, Tobacco, and Vapor products.</td>
<td>Kim Sauer 360-664-1728 <a href="mailto:kim.sauer@lcb.wa.gov">kim.sauer@lcb.wa.gov</a> Beth Lehman 360-664-1792 <a href="mailto:beth.lehman@lcb.wa.gov">beth.lehman@lcb.wa.gov</a></td>
</tr>
<tr>
<td><strong>MINORITY &amp; WOMEN BUSINESS ENTERPRISES</strong></td>
<td>Certification as a business owned by a minority, woman or disadvantaged individual for federal and state contracting; Linked Deposit Loan Program and Supplier Diversity</td>
<td>Joanna Eide (360) 292-3149 <a href="mailto:JoannaE@OMWBE.WA.GOV">JoannaE@OMWBE.WA.GOV</a> Caleb McInvaille (360) 664-9751 <a href="mailto:calebm@omwbe.wa.gov">calebm@omwbe.wa.gov</a></td>
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<tr>
<td><strong>INSURANCE COMMISSIONER</strong></td>
<td>License &amp; regulate Insurance Producers; provide consumer protection and education.</td>
<td>Jeff Baughman <a href="mailto:jeffb@oic.wa.gov">jeffb@oic.wa.gov</a> 360-725-7156</td>
</tr>
<tr>
<td><strong>WASHINGTON STATE LOTTERY</strong></td>
<td>Provide license for Lottery Retailers, enforcement of regulations, and assistance with sales, marketing, and accounting.</td>
<td>Lance Anderson <a href="mailto:landerson2@walottery.com">landerson2@walottery.com</a> 360-485-5809</td>
</tr>
<tr>
<td><strong>HUMAN RIGHTS COMMISSION</strong></td>
<td>Investigates discriminatory practices based on race, creed, color, national origin, and families with children.</td>
<td>Sharon Ortiz <a href="mailto:Front.desk@hum.wa.gov">Front.desk@hum.wa.gov</a> 1-800-233-3247</td>
</tr>
<tr>
<td><strong>LGBTQ COMMISSION</strong></td>
<td>Improve the LGBTQ community and ensure an effective means of advocating for equity in all aspects of state government.</td>
<td>Manny Santiago <a href="mailto:Manny.santiago@gov.wa.gov">Manny.santiago@gov.wa.gov</a> 360-902-7302</td>
</tr>
<tr>
<td><strong>WORKFORCE TRAINING &amp; EDUCATION BOARD</strong></td>
<td>Coordinate programs to educate, train, and grow the workforce; regulate licensing of private schools; career resources.</td>
<td>TBD <a href="mailto:workforce@wtb.wa.gov">workforce@wtb.wa.gov</a> 360-709-4600</td>
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