

Washington State Small Business Liaison Team







Making Washington State the best place to do business.



Agency	Contact	Services
<p>Commission of Hispanic Affairs</p> 	<p>Nancy Rocha Aguilar Email: nancy.rochaaguilar@cha.wa.gov Phone: 360-725-5661</p>	<ul style="list-style-type: none"> • Issues concerning the rights & needs of Washington State's Hispanic Community • Development of relevant policies, plans & programs that affect the Hispanic community
<p>Commission on African American Affairs</p> 	<p>Ed Prince Email: ed.prince@caa.wa.gov Phone: 360-725-5663</p>	<ul style="list-style-type: none"> • Development of relevant policies, plans & programs that affect the African American community • Identify and define issues concerning Washington State's African American Community
<p>Commission on Asian Pacific American Affairs</p> 	<p>Toshiko Hasegawa & Sam Le Email/Phone: toshiko.hasegawa@capaa.wa.gov 360-725-5666 sam.le@capaa.wa.gov 360-725-5667</p>	<ul style="list-style-type: none"> • Access to participation in the fields of government, business, & education for Asian Pacific Americans • Recommends desirable changes in program & law on the rights & needs of Asian Americans & Pacific Islanders
<p>Department of Agriculture</p> 	<p>Laura Raymond Email: lraymond@agr.wa.gov Phone: (206) 256-6157</p>	<ul style="list-style-type: none"> • Advises farm and food businesses in regulations • Advises businesses on Direct, Domestic, and International marketing • Refers business owners to specific WSDA and USDA programs • Recruits and retains food and agriculture businesses
<p>Department of Commerce</p> 	<p>Linda Alongi Email: linda.alongi@commerce.wa.gov Phone: 360-725-4031</p>	<ul style="list-style-type: none"> • Technical assistance to help companies export into foreign markets • Provide referral for support and technical assistance to small businesses, including financial resources and tax incentives
<p>Department of Ecology</p> 	<p>Sharlett Mena Email: sharlett.mena@ecy.wa.gov Phone: (360) 407-7012</p>	<ul style="list-style-type: none"> • Information, guidance & assistance on environmental requirements • Environmental permitting (air, water, waste) and water rights • Help with reducing pollution, managing wastes and handling chemicals

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Department of Fish and Wildlife 	Peter Vernie Email: peter.vernie@dfw.wa.gov Phone: 360-902-2302	<ul style="list-style-type: none"> Fish and wildlife regulations, enforcement, licensing, permitting (including Hydraulic Project Approvals) Contact for public education and outreach Information, guidance, and training on fish and wildlife conservation issues
Department of Health 	Jovi Swanson Email: jovi.swanson@doh.wa.gov Phone: 360-236-4028	<ul style="list-style-type: none"> Point of contact for small businesses Researches & answers questions about the department's regulations Leads agency Small Business Assistance Team
Department of Licensing 	Lorin Doyle Email: Ldoyle@dol.wa.gov Phone: (360) 664-1446	<ul style="list-style-type: none"> Professional business licensing such as Cosmetology, Engineering, Security Guards, Real Estate, other professional license
Department of Natural Resources 	Tami Miketa Email: tamara.miketa@dnr.wa.gov Phone: 360-902-1415	<ul style="list-style-type: none"> Forest practices and surface mining regulation Bidding on timber harvest and forest work contracts Timber and geoduck auctions and leasing of state lands
Department of Revenue 	Janet Shimabukuro Email: janets@dor.wa.gov (800) 647-7706 or (360) 705-6602	<ul style="list-style-type: none"> Business tax registration Business & Occupation Tax Sales Tax State Public Utility Taxes Tax incentives/credits Other excise taxes Referrals to tax specialists as needed
Department of Revenue - Business Licensing Service 	Kim Johnson Email: kimberlyj@dor.wa.gov Phone: (800) 451-7985 or (360) 705-6615	<ul style="list-style-type: none"> Online and paper filing of Business License Applications City and State agency partnerships for one-stop business licensing
Department of Social & Health Services Office of Diversity & Inclusion 	Carolyn Cole Email: carolyn.cole@dshs.wa.gov Phone: (360) 902-7807 or (800) 833-6388	<ul style="list-style-type: none"> Diverse Supplier Access & Inclusion

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Department of Social & Health Services Division of Child Support 	Mitchell Dillard Email: mdillar@dshs.wa.gov Phone: (360) 664-5043	<ul style="list-style-type: none"> • New Hire Reporting assistance • Conducts training on child support laws • Assists employers with electronic payment & reporting options
Department of Transportation 	Edwina Martin-Arnold Email: martine@wsdot.wa.gov Phone: 360-705-7089	<ul style="list-style-type: none"> • Business Development
Department of Veterans' Affairs 	Jennifer Montgomery Email: jenniferm@dva.wa.gov Phone (360) 725-2169	<ul style="list-style-type: none"> • WA ST Veteran/ Servicemember Owned Business Directory • WA ST Veteran Linked Deposit Program (Improves access to capital for certified Veteran & Servicemember owned firms)
Department of Labor and Industries 	Andrew Bryan Email: smallbusiness@lni.wa.gov Phone: (800) 987-0145 or (360) 902-4730	<ul style="list-style-type: none"> • Workers' compensation claims and employer accounts • Wage and hours rules • Construction contractor registration • Workplace safety and health
Emergency Management Division 	Tristan Allen Email: tristan.allen@mil.wa.gov Phone: 253-512-7054	<ul style="list-style-type: none"> • Business continuity tools/templates • Assisting in accessing & minimizing natural and technological disaster risks Information, guidance, training on emergency management industry issues
Employment Security Department 	Rafael Colón Email: smallbusiness@esd.wa.gov Phone: 360-902-9540	<ul style="list-style-type: none"> • Unemployment insurance • Paid Family and Medical Leave • Labor Market Information • WorkSource and Business Friendly Programs
Governor's Office for Regulatory Innovation and Assistance 	Rachael Lindstedt & Sonja Gissberg Email: help@oria.wa.gov Phone: (800) 917-0043	<ul style="list-style-type: none"> • Answer questions about local, state and federal environmental and business licensing regulations. • When necessary, we connect customers directly to agency experts.

Agency	Contact	Services
<p>Liquor and Cannabis Board</p> 	<p>Kim Sauer & Beth Lehman Email: kim.sauer@lcb.wa.gov Phone: (360) 664-1728</p> <p>Email: beth.lehman@lcb.wa.gov Phone: (360) 664-1792</p>	<ul style="list-style-type: none"> • Applying for liquor licenses • Enforcement and education activities and resources
<p>Office of Minority & Women Business Enterprises</p> 	<p>Kathryn Akeah Email: kathryna@omwbe.wa.gov Phone: 360-664-9763</p>	<ul style="list-style-type: none"> • Certification, Business Development, Linked Deposit Loan Program and Supplier Diversity
<p>Office of the Insurance Commissioner</p> 	<p>Jeff Baughman Email: jeffb@oic.wa.gov Phone: 360-725-7156</p>	<ul style="list-style-type: none"> • Insurance company market admittance • Insurance producer licensing • Insurance consumer assistance
<p>Secretary of State Division of Corporations & Charities</p> 	<p>Patrick Reed Email: patrick.reed@sos.wa.gov Phone: (360) 725-0377 or (360) 725-0358</p>	<ul style="list-style-type: none"> • Corporations, Limited Liability Companies (LLC) & Limited Partnerships (LP) • Trademarks Apostilles (for documents used in foreign countries)
<p>Washington State Lottery</p> 	<p>Lance Anderson Email: landerson2@walottery.com Phone: (360) 485-5809</p>	<ul style="list-style-type: none"> • Applications for Lottery licenses Assistance/education with retailer accessibility concerns • Assistance with Lottery sales, marketing and accounting • Enforcement of Lottery requirements/loss prevention assistance
<p>Workforce Training and Education Coordinating Board</p> 	<p>Mike Brennan Email: mike.brennan@wtb.wa.gov Phone: 360-709-4616</p>	<ul style="list-style-type: none"> • Contact for business and industry, state-wide, for workforce issues • Liaison to the state & regional economic development system • Workforce contact for state business and industry associations