Department of Revenue
Janet Shimabukuro
Email: janets@dor.wa.gov
Toll Free Information Center: 1-800-647-7706 or 360-705-6602
Business tax registration Business & Occupation Tax, Sales Tax, State Public Utility Taxes, tax incentives/credits, other excise taxes Referrals to tax specialists as needed

Department of Revenue
Business Licensing Services
Kim Johnson
Email: kimberlyj@dor.wa.gov
Toll Free Information Center: 1-800-451-7985 or 360-705-6615
Online and paper filing of Business License Applications City and State agency partnerships for one-stop business licensing

Department of Labor and Industries
Rose Gundersen & Kayla Burr
Email: smallbusiness@lni.wa.gov
Phone: 360-902-4205 or 1-800-987-0145
Workers’ compensation claims and employer accounts Wage and hours rules Construction contractor registration Workplace safety and health

Secretary of State
Division of Corporations & Charities
Patrick Reed
Email: patrick.reed@sos.wa.gov
Phone: 360-725-0358 (Direct) 360-725-0377 (Main)
Corporations, Limited Liability Companies (LLC) & Limited Partnerships (LP) Trademarks Apostilles (for documents used in foreign countries)

Department of Social & Health Services
Mitchell Dillard
Email: mdillar@dshs.wa.gov
Phone: 360-664-5043
New Hire Reporting assistance Conducts training on child support laws Assists employers with electronic payment & reporting options

Department of Agriculture
Laura Raymond
Email: lraymond@agr.wa.gov
Phone: 206-256-6157
Advises farm and food businesses in regulations Advises businesses on Direct, Domestic, and International marketing Refers business owners to specific WSDA and USDA programs Recruits and retains food and agriculture businesses

Liquor and Cannabis Board
Beth Lehman & Edmon Lee
Email/Phone: beth.lehman@lcw.wa.gov 360-664-1792 edmon.lee@lcw.wa.gov 360-664-1767
Applying for liquor licenses Enforcement and education activities and resources

Department of Licensing
Nancy Skewis
Email: nskewis@dol.wa.gov
Phone: 360-664-1446
Point of contact for professional business licensing such as Cosmetology, Engineering, Security Guards, Real Estate, other professional business licenses

Employment Security Department
Una Wiley
Email: smallbusiness@esd.wa.gov
Phone: 360-902-9550
Unemployment insurance taxes Paying out unemployment benefits Employment services to workers and businesses

Department of Ecology
Grant Pfeifer
Email: gpfe461@ecy.wa.gov
Phone: 509-329-3516
Information, guidance & assistance on environmental requirements Environmental permitting (air, water, waste) and water rights Help with reducing pollution, managing wastes & handling chemicals

Department of Health
Jovi Swanson
Email: jovi.swanson@doh.wa.gov
Phone: 360-236-4028
Point of contact for small businesses Researches & answers questions about the department’s regulations Leads agency Small Business Assistance Team

Governor’s Office for Regulatory Innovation and Assistance
Rachael Lindstedt & Sonja Gissberg
Email: help@oria.wa.gov
Phone: 1-800-917-0043
We answer questions about local, state and federal environmental and business licensing regulations. When necessary, we connect customers directly to agency experts.

Department of Veterans’ Affairs
Heidi Audette
Email: heidia@dva.wa.gov
Phone 360-725-2169
WA ST Veteran/Servicemember Owned Business Directory WA ST Veteran Linked Deposit Program (Improves access to capital for certified Veteran & Servicemember owned firms)
Department of Fish & Wildlife

Peter Vernie
Email: peter.vernie@dfw.wa.gov
Phone: 360-902-2302

Fish and wildlife regulations, enforcement, licensing, permitting (including Hydraulic Project Approvals)
Contact for public education and outreach
Information, guidance, and training on fish and wildlife conservation issues

Office of Insurance Commissioner

Jeff Baughman
Email: jeffb@oic.wa.gov
Phone: 360-725-7156

Insurance company market admittance, Insurance producer licensing, Insurance consumer assistance

Department of Natural Resources

Tami Miketa
Email: tamara.miketa@dnr.wa.gov
Phone: 360-902-1415

Forest practices and surface mining regulation
Bidding on timber harvest and forest work contracts
Timber and geoduck auctions and leasing of state lands

Department of Commerce

Linda Alongi
Email: linda.alongi@commerce.wa.gov
Phone: 360-725-9031

Technical assistance to help companies export into foreign markets
Provide referral for support and technical assistance to small businesses, including financial resources and tax incentives

Office of Minority & Women Business Enterprises

Kathryn Akeah
Email: kathryna@mwmbe.wa.gov
Phone: 360-664-9763

Certification, Business Development, Linked Deposit Loan Program and Supplier Diversity

Department of Enterprise Services

Servando Patlan
Email: servando.patl@des.wa.gov
Phone: 360-407-9390

State procurement/contracting

Washington State Lottery

Debbie Robinson
Email: smallbusiness@walottery.com
Phone: 360-664-4814

Applications for Lottery licenses
Assistance/education with retailer accessibility concerns Assistance with Lottery sales, marketing and accounting Enforcement of Lottery requirements/loss prevention assistance

Emergency Management Division

Tristan Allen
Email: tristan.allen@mil.wa.gov
Phone: 253-512-7054

Business continuity tools/templates
Assisting in accessing & minimizing natural and technological disaster risks
Information, guidance, training on emergency management industry issues

Workforce Training and Education Coordinating Board

Mike Brennan
Email: mike.brennan@wtb.wa.gov
Phone: 360-709-4616

Contact for business and industry, state-wide, for workforce issues Liaison to the state & regional economic development system Workforce contact for state business and industry associations

Commission of Hispanic Affairs

Nancy Rocha Aguilar
Email: nancy.rochaaguilar@cha.wa.gov
Phone: 360-725-5661

Issues concerning the rights & needs of Washington State's Hispanic Community
Development of relevant policies, plans & programs that affect the Hispanic community

Commission on African American Affairs

Ed Prince
Email: ed.prince@caaw.aa.gov
Phone: 360-725-5663

Development of relevant policies, plans & programs that affect the African American community Identify and define issues concerning Washington State's African American Community

Commission on Asian Pacific American Affairs

Toshiko Hasegawa & Sam Le
Email/Phone: toshiko.hasegawa@capaa.wa.gov 360-725-5666
sam.le@capaa.wa.gov 360-725-5667

Access to participation in the fields of government, business, & education for Asian Pacific Americans Recommends desirable changes in program & law on the rights & needs of Asian Americans & Pacific Islanders